

EMMA PATE

emmasuepate@icloud.com

A passionate and adaptive leader committed to integrative instruction that enhances individual and team outcomes. Excels at blending people-focused and data-driven strategies to foster creativity, coordination, and organizational success.

Education:

Syracuse University, *Syracuse Ny* — *Graduation May 2025*

Masters Instructional Design, Development, and Evaluation (MS)

GPA: 4.0

- [M.S ePortfolio Website](#)

University of North Texas, *Denton Tx* — *Graduation May 2023*

Undergraduate Psychology (BS), Minor in Social Sciences

GPA: 4.0

Research Projects–

- **Undergraduate Honors Thesis**

Title: The Minority Student Experience in Higher Education: Impacts of Racial Bias from University Faculty and Staff on Academic Self-Efficacy

Successful Defense May 5, 2023

Created a Qualtrics survey to analyze the relationship between perceptions of racial microaggressions experienced by students of color and academic self-efficacy.

- **UNT Scholars Day**

Pate, E., Ramadan, B., Yoon, J., Thompson, L., Baker, A., Brown, Z., & Blumenthal, H. (November 2022). *ADHD, Coping-Related Cannabis Use Motives, and Sleep Quality Among Adolescents* [Poster presentation]. University of North Texas Honors College Scholars Day Event, University of North Texas, Denton, Tx, United States.

Employment Experience:

Brown Mountain Art Restoration, Dallas, Tx — Art Technician and Onboarding Training Developer

September 2025- Current

- Collaborating with Head Conservator to develop comprehensive onboarding and training materials for new secretarial role that the business will be hiring for in the next fiscal year.
- Designing infographics and other digital assets to enhance contract bids.
- Performing art technician and secretarial duties including invoice processing, customer communications, site visits, and workflow management.

Excellus Blue Cross Blue Shield, Syracuse, NY— Operational Excellence Instructional Design Summer Intern

June 2025- August 2025

- Collaborated with SMEs to Design and develop interactive instructional training for Enrollment Operations Medicaid Department using Articulate Suites. Created virtual training that instructed new employees on exceptions systems management, and file processing for Medicaid members.
- Collaborated with SMEs to Design and develop interactive instructional simulation for Enrollment Operations Medicaid Department using Articulate Suites. Created virtual Simulation that guided new employees through three hypothetical exception file processing scenarios within exceptions system.
- Designed and developed interactive processing training for Open Enrollment management using Articulate Suites.

AmeriCorps City Year Dallas, Dallas, Tx— AmeriCorps Member and Social Justice Coordinator

August 2023- Graduated May 2024

- Served at Elisha M. Pease Elementary School as a student success coach and teaching assistant.
- Instructed in collaboration with partner teacher to improve the educational and behavioral outcomes of third grade students in reading and writing.
- Supervised and coordinated volunteer and social justice events for a team of corps members every quarter.

University of North Texas Learning Center, Denton, Tx— Supplemental Instruction Senior Leader

February 2020 - May 2023

- Monitored and organized a team of Supplemental Instruction leaders.
- Collaborated with a team to review and improve Learning Center Programs and improve professional development training for student employees.
- Managed and supported the Supplemental Instruction LMS (Canvas).
- Audited Anthropology lectures and coordinated with professors. Created lesson plans and facilitated guided tutoring sessions for students seeking assistance in ANTH 1010.

University of Texas at Dallas, Richardson, Tx — *Temporary Laboratory Technician for the Psychology Department of Neuroscience*

May 2022 –August 2022

- Managed administrative aspects of running the NIB (Neuroimmunology and Behavior) laboratory (ordering, scheduling, record-keeping, etc.)
- Optimized laboratory management (molecular biology and techniques in animal behavior) under the supervision of the principal investigator.

Volunteer Experience:

New Century Hospice, Denton & Dallas Tx

February 2023-2024

- Arranged administrative tasks including data entry in Excel and Google Sheets. Was on call to provide companionship to individuals in Hospice care.

Dallas 90 Animal Services, Dallas Tx

November 2023

- Organized pet food for distribution to pick up zones for pet owners in need. Photographed adoptable animals for shelter website.

Boys and Girls Club of Dallas, Dallas Tx

October 2023

- Organized donated children's clothing for distribution to pick up zones for children in need.

Crossroads Community Services, Dallas Tx

August 2023

- Organized food items for distribution to pick up zones for families in need.

Paws for Reflection Equine Therapy Ranch

May 2022

- Reinforced Equestrian activities geared towards enriching developmentally and physically disabled youth.

Skills:

Technical Skills	Interpersonal Skills
• Applied Instructional ADDIE Application • Articulate 360 Suite • Front-End Analysis • Formative/Summative Evaluation • LMS Management • Graphic Design • WellSaid Labs • WordPress Site Builder • Camtasia • Qualtrics • Piktochart • Pixlr • E-Learning and Simulation Development • Microsoft Office • Google Suites • Excel • Canva	• Leadership • Training Facilitation • Communication • Problem Solving • Multitasking • Adult Learning Pedagogy • Accessibility Standards Application • Organization • Creativity • Critical Thinking • Teamwork • Adaptability • Management